



Certificate



Certificate number: 2021-017

Certified by EY CertifyPoint since: May 14, 2021

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Privacy Information Management System as defined and implemented by

Google LLC*

located in Mountain View, California, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 27701:2019

Issue date of certificate: May 10, 2024

Re-issue date of certificate: November 27, 2024

Expiration date of certificate: May 14, 2027

Last certification cycle expiration date: May 14, 2024

EY CertifyPoint will, according to the certification agreement dated May 23, 2022, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2022 certification with certificate number 2012-001b.

**The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security and privacy as stated in the Statement of Applicability, dated July 16, 2024.*

DocuSigned by:

Jatin Sehgal

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J. Sehgal | Director, EY CertifyPoint

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Scope for certificate 2021-017

The scope of this ISO/IEC 27701:2019 certification is limited to Enterprise Customers and bounded by the following product area and its offering(s) as listed below, applicable to Google LLC as PII processor for the PII processing activities within those offering(s):

Google Cloud Platform:

- Access Approval
- Access Context Manager
- Access Transparency
- Advanced API Security
- Agent Assist
- AI Platform Training and Prediction
- AlloyDB
- Anti-Money Laundering AI
- API Gateway
- Apigee
- App Engine
- Application Integration
- Artifact Registry
- Assured Workloads
- AutoML Natural Language
- AutoML Tables
- AutoML Translation
- AutoML Video
- AutoML Vision
- Backup and DR Service
- Backup for GKE
- Batch
- BigQuery
- BigQuery Data Transfer Service
- Binary Authorization
- Certificate Authority Service
- Certificate Manager
- Chrome Enterprise Premium (formerly BeyondCorp Enterprise)
- Cloud Asset Inventory
- Cloud Bigtable
- Cloud Build
- Cloud CDN
- Cloud Composer
- Cloud Data Fusion
- Cloud Deployment Manager
- Cloud DNS
- Cloud Endpoints
- Cloud External Key Manager (Cloud EKM)
- Cloud Filestore
- Cloud Functions
- Cloud Functions for Firebase
- Cloud Healthcare
- Cloud HSM
- Cloud IDS (Cloud Intrusion Detection System)
- Cloud Interconnect
- Cloud Key Management Service
- Cloud Life Sciences (formerly Google Genomics)
- Cloud Load Balancing
- Cloud Logging
- Cloud Monitoring
- Cloud NAT (Network Address Translation)
- Cloud Natural Language API
- Cloud NGFW (formerly Cloud Firewall)
- Cloud Profiler
- Cloud Router
- Cloud Run
- Cloud Scheduler
- Cloud Service Mesh
- Cloud Source Repositories
- Cloud Spanner
- Cloud Speaker ID
- Cloud SQL
- Cloud Storage
- Cloud Storage for Firebase
- Cloud Tasks
- Cloud Trace
- Cloud Translation
- Cloud Vision
- Cloud VPN

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Google Cloud Platform (continued):

- Cloud Workstations
- Compute Engine
- Connect
- Container Registry
- Conversational AI (formerly Contact Center AI (CCAI))
- Conversational Insights (formerly Contact Center AI Insights)
- Data Catalog
- Database Migration Service
- Dataflow
- Dataform
- Dataplex
- Dataproc
- Dataproc Metastore
- Datastore
- Datastream
- Dialogflow
- Discovery Solutions
- Document AI
- Document AI Warehouse
- Eventarc
- Firebase Authentication
- Firebase Test Lab
- Firestore
- Gemini for Google Cloud
- Generative AI on Vertex AI (formerly Generative AI support on Vertex AI)
- GKE Enterprise Config Management
- GKE Identity Service
- Google Cloud Armor
- Google Cloud Contact Center as a Service (CCaaS) (formerly CCAI Platform)
- Google Cloud Deploy
- Google Cloud Identity-Aware Proxy
- Google Earth Engine
- Google Kubernetes Engine
- Google Security Operations (SIEM) (formerly Chronicle SIEM)
- Google Security Operations (SOAR) (formerly Chronicle SOAR)
- GTI for Google Security Operations (formerly Google Cloud Threat Intelligence for Chronicle)
- Healthcare Data Engine
- Hub
- Identity & Access Management (IAM)
- Identity Platform
- Integration Connectors
- Key Access Justifications (KAJ)
- Knative serving
- Looker (Google Cloud core)
- Looker Studio (formerly Google Data Studio)
- Managed Service for Microsoft Active Directory (AD)
- Memorystore
- Migrate to Virtual Machines
- Migration Center
- Network Connectivity Center
- Network Intelligence Center
- Network Service Tiers
- Persistent Disk
- Pub/Sub
- reCAPTCHA Enterprise
- Recommendations AI
- Recommender
- Resource Manager API
- Retail Search
- Risk Manager
- Secret Manager
- Secure Source Manager
- Security Command Center
- Sensitive Data Protection (including Cloud Data Loss Prevention)

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Google Cloud Platform (continued):

- Service Directory
- Service Infrastructure
- Service Mesh
- Spectrum Access System
- Speech-to-Text
- Storage Transfer Service
- Talent Solution
- Text-to-Speech
- Traffic Director
- Transcoder API
- Vertex AI Conversation (formerly Generative AI App Builder)
- Vertex AI Data Labeling
- Vertex AI Platform (formerly Vertex AI)
- Vertex AI Search (formerly Gen App Builder - Enterprise Search)
- Video Intelligence API
- Virtual Private Cloud
- VPC Service Controls
- Web Risk API
- Workflows
- Workload Manager

GCP Cloud Edge:

- Media CDN

Google Cloud NetApp Volumes (GNV):

- Google Cloud NetApp Volumes

Google Cloud VMware Engine (GCVE):

- Google Cloud VMware Engine

The following locations are in scope:

Data Centers:

- Arcola (VA), United States of America
- Ashburn (1) (VA), United States of America
- Ashburn (2) (VA), United States of America
- Ashburn (3) (VA), United States of America
- Atlanta (1) (GA), United States of America
- Atlanta (2) (GA), United States of America
- Berlin (1), Germany
- Berlin (2), Germany
- Berlin (3), Germany
- Chandler (AZ), United States of America
- Changhua, Taiwan
- Clarksville (TN), United States of America
- Columbus (1) (OH), United States of America
- Columbus (2) (OH), United States of America
- Council Bluffs (1) (IA), United States of America
- Council Bluffs (2) (IA), United States of America
- Dalarna, Sweden
- Dammam, Saudi Arabia

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Data Centers (continued):

- Delhi (1), India
- Delhi (2), India
- Delhi (3), India
- Doha (1), Qatar
- Doha (2), Qatar
- Doha (3), Qatar
- Dublin, Ireland
- Eemshaven, Groningen, the Netherlands
- Frankfurt (1), Hesse, Germany
- Frankfurt (2), Hesse, Germany
- Frankfurt (4), Hesse, Germany
- Frankfurt (5), Hesse, Germany
- Frankfurt (6), Hesse, Germany
- Frankfurt (7), Hesse, Germany
- Frankfurt (8), Hesse, Germany
- Fredericia, Denmark
- Gainesville (VA), United States of America
- Ghlin, Hainaut, Belgium
- Guanajuato, Mexico
- Hamina, Finland
- Henderson (NV), United States of America
- Hong Kong (1), Hong Kong
- Hong Kong (2), Hong Kong
- Hong Kong (3), Hong Kong
- Inzai City, Chiba, Japan
- Jakarta (1), Indonesia
- Jakarta (2), Indonesia
- Jakarta (3), Indonesia
- Johannesburg (1), South Africa
- Johannesburg (2), South Africa
- Johannesburg (3), South Africa
- Koto-ku (1), Tokyo, Japan
- Koto-ku (2), Tokyo, Japan
- Koto-ku (3), Tokyo, Japan
- Las Vegas (NV), United States of America
- Lancaster (OH), United States of America
- Leesburg (VA), United States of America
- Lenoir (NC), United States of America
- Lok Yang Way, Singapore
- London (1), United Kingdom
- London (3), United Kingdom
- London (4), United Kingdom
- London (5), United Kingdom
- London (6), United Kingdom
- Los Angeles (1) (CA), United States of America
- Los Angeles (2) (CA), United States of America
- Los Angeles (3) (CA), United States of America
- Loyang, Singapore
- Madrid (1), Spain
- Madrid (2), Spain
- Madrid (3), Spain
- Markham, Ontario, Canada
- Melbourne (1), Victoria, Australia
- Melbourne (2), Victoria, Australia
- Melbourne (3), Victoria, Australia
- Middenmeer, Noord-Holland, the Netherlands
- Midlothian (1) (TX), United States of America
- Milan (1), Italy
- Milan (2), Italy
- Milan (3), Italy
- Moncks Corner (SC), United States of America
- Montreal (1), Quebec, Canada
- Montreal (2), Quebec, Canada
- Mumbai (1), India
- Mumbai (2), India
- Mumbai (3), India
- Mumbai (4), India
- New Albany (OH), United States of America

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Data Centers (continued):

- Omaha (NE), United States of America
- Osaka (1), Japan
- Osaka (2), Japan
- Osasco, Brazil
- Papillion (NE), United States of America
- Paris (1), France
- Paris (2), France
- Paris (3), France
- Phoenix (AZ), United States of America
- Pryor Creek (OK), United States of America
- Quilicura (1), Santiago, Chile
- Quilicura (2), Santiago, Chile
- Quilicura (3), Santiago, Chile
- Reno (NV), United States of America
- Salt Lake City (1) (UT), United States of America
- Salt Lake City (2) (UT), United States of America
- Salt Lake City (3) (UT), United States of America
- San Bernardo, Santiago, Chile
- Santana de Parnaíba, Brazil
- Seoul (1), South Korea
- Seoul (2), South Korea
- The Dalles (1) (OR), United States of America
- The Dalles (2) (OR), United States of America
- Seoul (3), South Korea
- Sydney (1), NSW, Australia
- Sydney (2), NSW, Australia
- Sydney (3), NSW, Australia
- Sydney (4), NSW, Australia
- Tel Aviv (1), Israel
- Tel Aviv (2), Israel
- Tel Aviv (3), Israel
- The Dalles (2) (OR), United States of America
- Toronto (1), Ontario, Canada
- Toronto (2), Ontario, Canada
- Turin (1), Italy
- Turin (2), Italy
- Turin (3), Italy
- Vinhedo, Brazil
- Warsaw (1), Poland
- Warsaw (2), Poland
- Warsaw (3), Poland
- Wenya, Singapore
- Widows Creek (AL), United States of America
- Zurich (1), Switzerland
- Zurich (2), Switzerland
- Zurich (3), Switzerland

Offices:

- Accra, Ghana
- Addison (TX), United States of America
- Amsterdam, The Netherlands
- Ann Arbor (MI), United States of America
- Athens, Greece
- Atlanta (GA), United States of America
- Auckland, New Zealand
- Austin (TX), United States of America
- Bangalore, India
- Bangkok, Thailand
- Barcelona, Spain
- Beijing, China
- Bellevue (WA), United States of America
- Belo Horizonte, Brazil
- Berlin, Germany

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Offices (continued):

- Bogota, Colombia
- Boston (MA), United States of America
- Bothell (WA), United States of America
- Boulder (CO), United States of America
- Brisbane, Australia
- Brussels, Belgium
- Bucharest, Romania
- Budapest, Hungary
- Buenos Aires, Argentina
- Cairo, Egypt
- Calgary, Alberta, Canada
- Cambridge (MA), United States of America
- Cebu City, Philippines
- Charlotte (NC), United States of America
- Chicago (IL), United States of America
- Copenhagen, Denmark
- Detroit (MI), United States of America
- Doha, Qatar
- Dubai, United Arab Emirates
- Dublin, Ireland
- Durham (NC), United States of America
- Espoo, Finland
- Frankfurt, Germany
- Fremont (CA), United States of America
- Gandhinagar, India
- Gdansk, Poland
- Goleta (CA), United States of America
- Ghent, Belgium
- Gurgaon, India
- Haifa, Israel
- Hamburg, Germany
- Hanoi, Vietnam
- Helsinki, Finland
- Hong Kong, Hong Kong
- Houston (TX), United States of America
- Hyderabad, India
- Irvine (CA), United States of America
- Istanbul, Turkey
- Johannesburg, South Africa
- Kirkland (WA), United States of America
- Kitchener, Canada
- Krakow, Poland
- Kuala Lumpur, Malaysia
- Lagos, Nigeria
- Lima, Peru
- Lisbon, Portugal
- London, United Kingdom
- Los Angeles (CA), United States of America
- Madison (WI), United States of America
- Madrid, Spain
- Malaga, Spain
- Manchester, United Kingdom
- Manila, Philippines
- Melbourne, Australia
- Mexico City, Mexico
- Miami (FL), United States of America
- Milan, Italy
- Montreal, Québec, Canada
- Mountain View (CA), United States of America
- Mumbai, India
- Munich, Germany
- Nairobi, Kenya
- Nashville (TN), United States of America
- New Taipei City, Taiwan
- New York (NY), United States of America

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Offices (continued):

- Osaka, Japan
- Oslo, Norway
- Ottawa, Ontario, Canada
- Ottignies-Louvain-la-Neuve, Belgium
- Palo Alto (CA), United States of America
- Paris, France
- Perth, Australia
- Pittsburgh (PA), United States of America
- Playa Vista (CA), United States of America
- Portland (OR), United States of America
- Poughkeepsie (NY), United States of America
- Prague, Czech Republic
- Princeton (NJ), United States of America
- Pune, India
- Quezon City, Philippines
- Ramat Gan, Israel
- Redmond (WA), United States of America
- Redwood City (CA), United States of America
- Reston (VA), United States of America
- Riyadh, Saudi Arabia
- Rome, Italy
- Salt Lake City (UT), United States of America
- San Bruno (CA), United States of America
- San Diego (CA), United States of America
- San Francisco (CA), United States of America
- San Jose (CA), United States of America
- Santa Cruz (CA), United States of America
- Santiago, Chile
- Sao Paulo, Brazil
- Seattle (WA), United States of America
- Seoul, South Korea
- Shanghai, China
- Shenzhen, China
- Singapore, Singapore
- South Jakarta, Indonesia
- South San Francisco (CA), United States of America
- Southaven (MS), United States of America
- Stockholm, Sweden
- Sunnyvale (CA), United States of America
- Sydney, Australia
- Taipei, Taiwan
- Taoyuan, Taiwan
- Tel Aviv, Israel
- Thornton (CO), United States of America
- Tokyo, Japan
- Toronto, Canada
- Vancouver, Canada
- Viby, Denmark
- Vienna, Austria
- Vilnius, Lithuania
- Virginia (VA), United States of America
- Warsaw, Poland
- Washington, D.C., United States of America
- Wroclaw, Poland
- Zagreb, Croatia
- Zhubei City, Taiwan
- Zurich, Switzerland

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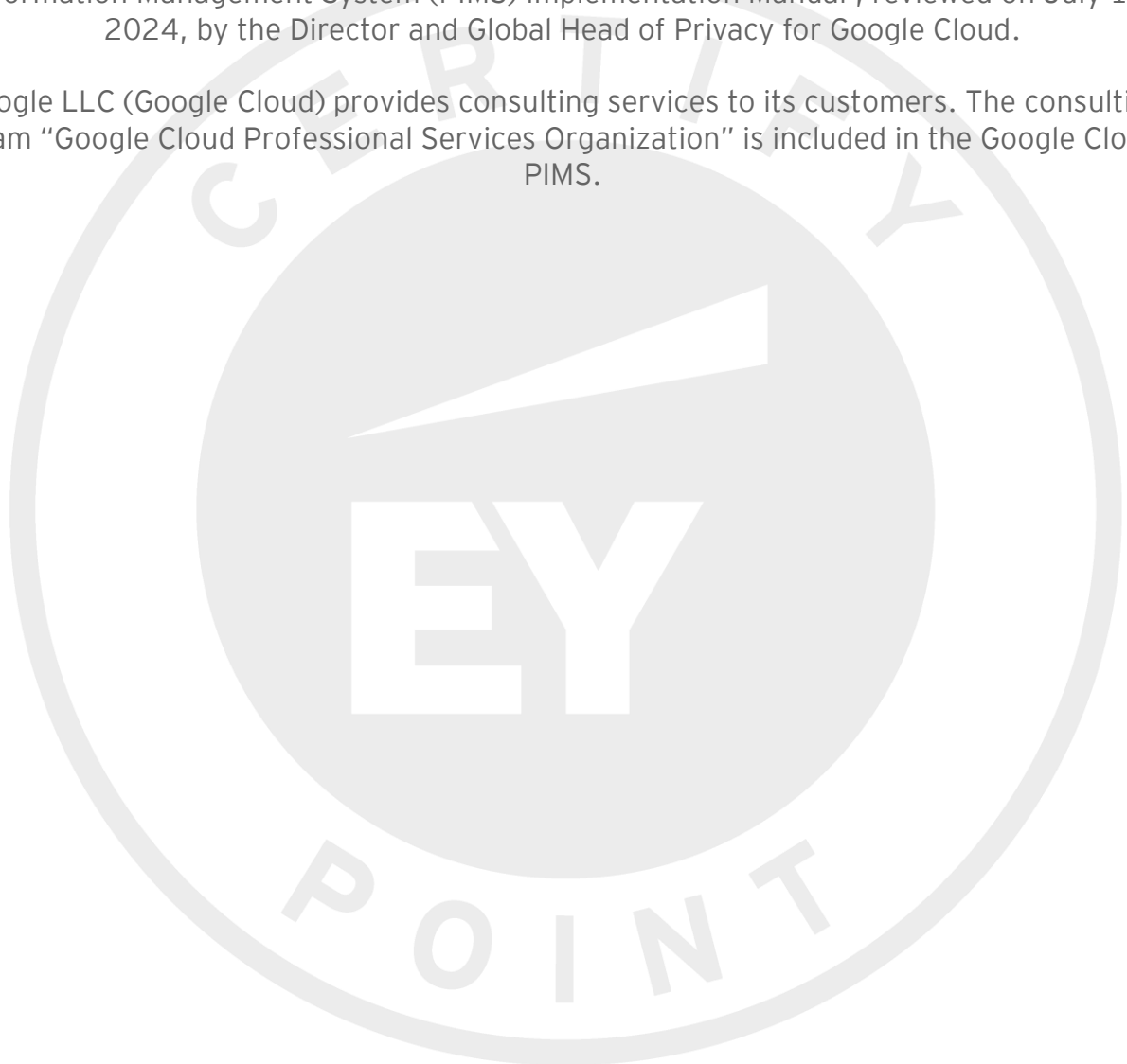
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The Privacy Information Management System (PIMS) is centrally managed out of the Google LLC headquarters in Mountain View, California, United States of America. The

PIMS mentioned in the above scope is restricted as defined in 'Google Privacy Information Management System (PIMS) Implementation Manual', reviewed on July 16, 2024, by the Director and Global Head of Privacy for Google Cloud.

Google LLC (Google Cloud) provides consulting services to its customers. The consulting team "Google Cloud Professional Services Organization" is included in the Google Cloud PIMS.



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